



PRICING POLICY

1. Introduction

This Pricing Policy outlines the pricing principles, payment terms, and billing practices of Machpay Fintech LLP, an EdTech technology and software solutions provider. This policy applies to all products, software solutions, subscriptions, educational services, and technology platforms offered by the Company.

2. Pricing Structure

The Company may offer products and services under one or more of the following pricing models:

- Subscription-based plans (monthly, quarterly, or annual)
- One-time purchase or license fees
- Course enrollment fees
- Institution or enterprise licensing fees
- Usage-based pricing
- Customized pricing for business clients and educational institutions
- Pricing for each product or service will be communicated before purchase or contract execution.

3. Product and Service Pricing

Prices may vary based on:

- Type of software, product, or service selected
- Subscription duration
- Number of users or students
- Features and functionality included
- Customization requirements
- Support and maintenance services
- Enterprise or institutional requirements
- All applicable charges will be disclosed before payment is collected.

4. Taxes

All prices are exclusive of applicable taxes unless otherwise stated.

Users are responsible for paying:

- Goods and Services Tax (GST)
- Government levies
- Other statutory charges applicable under law
- Taxes will be displayed separately on invoices where required.

5. Payment Terms

Payments may be made through approved payment methods including:

- UPI
- Debit Cards
- Credit Cards
- Net Banking
- Bank Transfers
- Digital Wallets
- Other payment methods made available by the Company
- Payment must be completed before access to paid products or services is granted unless otherwise agreed in writing.

6. Subscription Billing

For subscription-based products and services:

- Charges may be billed in advance for the selected subscription period.
- Subscription access remains active until the end of the paid period.
- Renewal terms will be communicated during subscription purchase.
- Failure to make timely payment may result in suspension or discontinuation of services.

7. Enterprise and Institutional Pricing

Educational institutions, training centers, universities, and corporate clients may receive customized pricing based on:

- Number of users
- Service scope
- Contract duration
- Custom development requirements
- Support and implementation needs
- Pricing for such engagements will be governed by separate commercial agreements.

8. Promotional Offers and Discounts

The Company may periodically offer:

- Promotional pricing
- Discount campaigns
- Scholarship-based discounts
- Institutional offers
- Limited-time special pricing
- Such offers may be subject to specific terms and may be withdrawn or modified at the Company's discretion.

9. Price Revisions

The Company reserves the right to revise pricing for products and services from time to time.

Any pricing changes will not affect products or services already paid for during the active subscription or contract period unless otherwise agreed.

10. Refunds and Cancellations

Refund eligibility shall be governed by the Company's Refund and Cancellation Policy.

Where refunds are approved:

- Refunds will be processed through the original payment method whenever possible.
- Processing timelines may vary depending on banking and payment service providers.
- Certain products, digital content, software licenses, implementation services, or customized solutions may be non-refundable.

11. Invoice and Billing

The Company may provide invoices, payment receipts, and transaction confirmations electronically.

Users are responsible for ensuring that billing information provided is accurate and up to date.

12. Pricing Errors

In the event of any pricing error, typographical mistake, or technical issue affecting displayed prices, the Company reserves the right to:

- Correct the pricing error
- Cancel affected transactions
- Refund payments where applicable
- The Company will notify affected customers wherever reasonably possible.

13. Contact Information

For pricing-related questions, billing support, or commercial inquiries, please contact:

Machpay Fintech LLP

No. 26, O Block, 18th Avenue, Ashok Nagar, Chennai – 600083

Email: **Contact@machpay.in**

Contact Number : **7092921587**

By purchasing or using our products and services, you acknowledge and agree to this Pricing Policy.

